



focused on you

Effective Communication Skills

Communication is the key stone to all that we do. Effective communications enable individuals, teams and businesses to work smarter with faster results. It's not just what you say, it's how you say it, the specific words you use, tone of voice, body language and rapport.

Focused On:

- The positive intention of the communication
- Your authentic self, whilst speaking
- Sensory awareness of the language of the person/people with whom you are communicating

What you will learn:

- Effective and persuasive language
- Rapport
- Improve listening skills
- Conflict resolution
- Relationship management
- It's all about the state
- Communication flexibility

Outcome:

- Understand the power of choice and acceptance
- Communicate succinctly and persuasively with strong rapport
- Be aware of those with whom you are communicating
- Develop strong social skills leading to happier relationships and better career prospects
- Clear and concise business communication throughout all levels of the business and clients thus working more efficiently for improved business growth
- Reduce stress, improving physical and mental health

3 days

Dates: TBA

Early Booking Investment:

£897 plus vat

(£1076.40 inc vat)

Full investment: ~~£1560~~ plus vat

Book now and save £795.60